

Warranty Card

For product warranty details, please refer to the warranty document given on the official website: www.whes.com

For warranty claim, please complete the below form and send this warranty card to WHES, attached with the Customer's invoice.

1. Distributor/installer name: _____

2. System location: _____

3. Machine type: _____

4. Serial No. (SN): _____

5. Date of faulty happened: _____

6. Faulty description: _____

not charging not discharging no communication

cannot be turned on red light on others:

7. Real-time system information shown on the inverter monitor system APP:

SoC: _____%; Temperature: _____; Current: _____; Voltage: _____;

8. How long has the system been used:

Under 6 months 6 months to 1 year 1 year to 3 years

9. When did the fault happen:

Nightfall Afternoon Other time:

10. How often did the fault happen

Once or twice Three times or more Every day

Other:

11. Please check the status LED light:

RUN (Green) ALM(Red) Flickering

12. Battery power terminal voltage measured by multimeter: _____

13. Please attach all necessary photos or videos, for instance, the system SN label and LED light as evidence of the faulty claim so that we can provide services to you quickly.



Jiangsu Weiheng Intelligent Technology Co., Ltd.

Tel: +86 4008776999

E-mail: aftersales@whes.com

Website: www.whes.com

Sheng Xiang, Yaxi Community, Luoshe Town, Huishan District, Wuxi City, Jiangsu Province, 214000, P.R. China